



JANUARY 31, 2005

## EXPANSION FAQ SHEET

**Q: When do we anticipate moving into the new facilities?**

A: The project timeline shows a total construction period of 22-24 months. If work proceeds on schedule, construction should be finished late fall 2007.

**Q: Has the design changed?**

A: In order to accommodate increasing construction costs, the usable floor space on each floor is slightly less than originally planned. The expansion is now 121,034 square feet; previously it was 134,000 square feet. The reduction was accomplished by making each floor slightly smaller.

**Q: What is the cost?**

A: \$42.4 million.

**Q: Is the total cost locked-in.**

A: Yes.

**Q: How is the expansion being funded?**

A: The BC Children's Hospital Foundation will be contributing \$22.5 million. The remainder will come from both the federal and provincial governments through grants and awards.

**Q: How long will it take to remove the Ring Road?**

A: Work to move the road closer to Children's is expected to take four months. The existing road will remain operational until the new road is ready to open, ensuring 24/7 access to Children's.

**Q: How can I get from Ambulatory Care and Children's to the South and North Block and the Atrium?**

A: Pedestrians can access the CFRI buildings by crossing the construction zone, but the ground will be messy and flag persons will be controlling all traffic. All drivers and pedestrians should use caution in this area. It will be safer and more convenient to avoid the construction zone and access our buildings via the 28<sup>th</sup> street entrances.

Similarly, pedestrians could exit Children's towards Oak Street and walk around, using Ring road and enter via the main doors to the Atrium. As construction progresses, these main doors will be restricted and a replacement entry point will provide access on the other side of the Chan Auditorium.

**Q: What changes can we expect with deliveries to CFRI?**

A: there will be many changes associated with the loading dock and the shipping/receiving areas:

Small items that don't require a loading dock:

- The shipping/receiving area will be relocated to the foyer in CFRI east block - right in front of the elevator on level two. This location will be part of Claire Pook's expanded office with the other being located within Stores.



- Couriers and small packages will all be delivered to 950 West 28<sup>th</sup> Ave entrance. Claire will then sort these items accordingly. Items for labs (in CFRI east block) will be placed on a lobby cart and marked. Claire will call labs that have perishable deliveries. Lab staff will be required to come down periodically and pick-up respective items.
- Claire will then transport items (for north and south block user groups) to Stores where they will be separated. Lab groups are asked to come down daily and check for deliveries. Claire will place calls for labs who receive perishable items which will be placed in the rotunda area. Items of a non-perishable nature will be transported to Stores for future pick-up. All other packages will be taken down to the Stores area and available for pick up from 12:30 onwards.
- UPS, Fedex, Purolator, UBC, Canada Post, etc, will be making use of the West 28th entrance. Couriers will be advised to not make use of some of the other possible access points within the CFRI.
- The City of Vancouver will be installing a commercial drop off zone on West 28th Ave, to support us.
- Keyscan access will be relaxed, at the 2nd level door or main entrance on West 28th Ave, thus allowing courier access.
- If after these new processes have been implemented, and it is found that Claire will have time to commence again, with the delivery of items to all labs, then this will be communicated accordingly.

#### Large items requiring a Loading Dock

- The loading dock will be included in the construction footprint and as such will not be accessible to anyone. Changes to the keyscan system will be implemented to ensure safety.
- Deliveries that will continue to occur via the loading dock will include Praxair, food and bedding supplies, C&W Logistics (but only for large items), food and bedding waste bin pick-up/return, sheep deliveries and the double axle ATS truck that delivers bi-monthly pallets to Stores.
- All such deliveries, as identified in bullet #2 above, will require the construction team to provide guided access. Delivery truck staff will be required to wear hard hats and steel toed boots to ensure compliance with WorkSafe BC. To help ensure the timely (and smooth) delivery of items
- identified in bullet #2 above, the construction team will be provided with a scheduling that articulates respective deliveries and corresponding times.
- Special deliveries, such as freezers, fridges, CO2 incubators, etc, will require advance planning on the part of all lab managers and/or respective lab staff. Please note that advanced planning will be required as unexpected/unplanned deliveries will not be accepted. We are exploring the possibility of having supplies craned down from the east parking lot to the loading dock walkway but this is still under discussion.

Questions? Comments?  
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